



The Duke of Cambridge Disability Access Statement

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Welcome

A newly refurbished, friendly village pub with a passion for local food & drink. The Duke is the perfect spot for all seasons, with a lovely log burner, heated barn, large patio and garden and a custom-made children's playground. Part of a family that is passionate about pubs, we pride ourselves on sourcing local, quality ingredients to serve exceptional food and drink, in a relaxed and authentic pub environment.



Getting here

The pub is only 5 miles outside Farnham on Tilford Road. There are no footpaths on the country lanes.

The closest bus stop is Tilford Green in Tilford.

The closest train station is Farnham, 3.3 miles away.

Local taxi company

AB taxi's 01252 364680 / 07342881111

Car Parking

The pub has a large car park with 2 entrances.

The front entrance has a short slope down into the parking area. The parking bays are marked out with 2 designated disabled bays closest to the main entrance to the building.

The side entrance brings you into the lower car park. This area has fixed cobbled surface at the entrance and then loose gravel. It has no spaces marked out.

The upper and lower parking areas are joined by a short tarmac incline/decent.

There is a sloped walk way 148cm wide from the lower car park up to the upper parking area and pub's main entrance.

The fire assembly point is on the far side on the upper tarmacked car park and is marked with a large green sign.

The car park is lit at night.

We also have cycle racks to the front of the building. Bicycles can be locked and left but the pub is not responsible for the security of them.



Arrival

The pub has one main door which has 4 steps leading you up to a pull outwards door measuring 96cm wide. The doorway has a small lip of 15cm wide and 8 cm high to enter the barn. The flooring in the barn is patio paving with large rugs.

The barn is an enclosed patio area which can be opened on 2 sides in warm weather. During the summer when the sides are raised, access to the pub can be gained via a wheelchair friendly ramp to the barn.

To enter the main building from the barn, there is one step measuring 17cm high. The barn is lit with overhead hanging, spot and wall lighting. Music is played through the barn, bar area, restaurant and customer restrooms.

During winter when the sides of the barn are closed, access to the pub can be made via the road-side entrance.

Please call ahead if you require access via this entrance to ensure staff are ready to open the doors, assist if needs be, and ensure the table by the entrance is not occupied and therefore obstructing the door.



Bar and Restaurant

The bar is on the right as you come in from the barn. The flooring in the bar is flagstones.



Through the carpeted restaurant, the tables are all wood tops with 72cm -74cm clearance from the floor. The chairs are a mixture of high backed arm chairs, tub chairs, wooden dining chairs and soft cushioned chairs.

We can swap chairs, or remove them completely depending on your needs when you are dining with us. High chairs are available. We are confident we will be able to find something that is most comfortable for you. Full table service is available throughout the bar and restaurant for drinks and food.





Our daily specials are written on a large blackboard in the centre of the restaurant. If you are unable to access these, a member of staff will be able to read them out to you, or take a photo on one of our iPads and share this with you. Our menu can be enlarged on the iPads. We do not provide any alternative formats of our menus such as braille.

We offer a gluten free menu, and have full allergen information available on request for our menus and daily specials.

If you have any specific dietary requirements, please inform a member of staff on arrival, or prior to your visit, so our chefs can cater for you and ensure we can provide something exciting for you to enjoy.



Customer Restrooms

The customer restrooms are on the ground floor from the restaurant. Through two doors, the narrowest being 63cm wide.

There is a small step down in this area and then a step up into the male or female toilets. There is a large fire escape door with windows in this area.

It is well lit with large ceiling lights.

We do not have a designated disabled toilet.

The baby changing facility is inside the female toilets in a private cubicle. It has a wall mounted fold out changing table and a nappy specific hygiene bin.

The toilets height is 43cm from the floor.

The men's toilets have 2 urinals, 64cm high and 1 cubicle with a door width of 66cm. The flooring is flagstone tiles.

Both the men's and ladies' toilets are well lit with natural light and ceiling lights. Music is played throughout. Smoke detectors and emergency lighting are fitted in this area.



Patio and Garden

We have 2 patio areas close to the pub with tables and chairs for dining and drinking, a large garden with its own Bar & Grill and superb children's playground.

There are 2 gates to the garden. One gate is a small single person latch gate 93cm wide the other is a large 240cm wide, 5 bar gate.

The garden and play area perimeter is wooden post and rail fencing. Dogs are welcome in the garden but must be kept on a lead. The garden is all grass and the children play area is smooth wet poured rubber flooring.



Bar & Grill

The Bar & Grill is open at weekends in the summer months, weather depending. It is at the top of the garden and has 4 large steps up to the service area.

The steps are 17cm high and approximately 56cm deep. There are hand rails for guidance or support.



Additional Information

We welcome all dogs in the pub, including assistance dogs.

If you have an assistance dog and require any help, then please let a member of staff know.

There are no facilities to charge mobility scooters or battery powered wheelchairs. There is free Wi-Fi throughout the pub.

The closest accident and emergency hospital is 7.5 miles away. Royal Surrey County Hospital, Egerton Road, Guildford, Surrey, GU2 7XX

The closest pharmacy is 2.2 miles away. Elstead Pharmacy, 2 Carlton House, Milford Road, Elstead, Surrey, GU8 6HR

Evacuation Procedure

Fire exit signs and extinguishers are visible around the pub. Signage is also placed in areas which are used as fire assembly points.

Should a fire arise all staff are trained in the evacuation procedure including checking the toilets to ensure all customers and staff exit safely.

If you have any further questions or require additional information to that provided in this guide, please do not hesitate to get in touch.

